

RE: Clinical Medical Assistant Program

Dear Interested Candidate,

Thank you for your interest in the Clinical Medical Assistant Program. The program is a nine (9) month, on-campus day program. Included in this packet is the Medical Assisting Curriculum for the program and *Recommended Course Sequence*, which details the terms and courses.

Please note that externship sites and employers will require a satisfactory background check, including a criminal record check and child abuse clearance for every state in which you have lived within the past ten years. You also will be asked to complete a drug screen. This process will begin in Term 2 using American Data Bank (ADB)

Enclosed are *FREQUENTLY ASKED QUESTIONS* about the Clinical Medical Assistant Program.

I encourage you to call (610) 892-1500 or (800) 422-0025 and ask to speak with an Enrollment / Admissions Specialist about this program. I wish you the very best as you begin admission into the Clinical Medical Assistant Program.

Sincerely,

Robyn Tarpley, MS.
Director, Health and Medical Services
Robyn.Tarpley@pit.edu



CLINICAL MEDICAL ASSISTANT (CMA) Certificate **Recommended Course Sequence**

	TERM 1					
			ecture	Lab	Credits	
	CMA 109	Clinical Medical Assistant	2	1	3	
	CMA 115	Immunology and Pharmacology	2	1	3	
	CMA 153	Medical Terminology & Human Body Systems	4	0	4	
	TERM TOT	ΓAL	8	2	10	
	TERM 2	,	.ecture	Lab	Credits	
	CMA 209	EKG and Cardiovascular System	ecture. 2	Lab 1	3	
	CMA 209	Clinical Procedures and the Urinary System		2		
	CMA 212	Phlebotomy	1 2 2	1	4 3	
	CINA ZII	ritebotomy	2	1	3	
TERM TOTAL		6	4	10		
	TERM 3					
		L	.ecture	Clinical	Credits	
	CMA 250	Clinical Medical Assistant Externship	1	180 hours (3 cr)		
	CMA 248	Health Coaching and Communications	s 3	0	3	
	TERM TOT	ΓAL	4	3	7	
	DDO CD 111	TOTAL				
	PROGRAM	IUIAL	18	9	27	

Students can earn an Associate's Degree in Allied Health by combining the CMA program with

the required general education courses.

English Composition	General Biology & Lab	General Chemistry & Lab
Analytical Writing	Mathematics for Healthcare Professionals	Healthcare in a Transcultural Environment
Software Applications	Statistics	Critical Thinking
Human Growth & Development	Introduction to Psychology	

Medical Assisting Program

Technical Standards/Essential Functions

Medical Assisting students must be able to apply the knowledge and skills necessary to function in various healthcare environments. On average, medical assistants spend 73% of their workday standing or walking. Additionally, as medical professionals, students will need to feel comfortable communicating with various individuals. Career requirements are fully outlined in the *U.S. Department of Labor, Occupational Outlook Handbook*.

To fulfill the requirements to be part of the Medical Assisting Program at P.I.T., students must be able to meet the standards associated with the profession.

Physical Requirements:

- Standing, walking and lifting for long periods, which use the stomach and lower back muscles to support the body without getting tired (endurance).
- Be able to hold the arm and hand in one position or hold the hand steady while moving the arm
- Ability to move two or more limbs together (for example, two arms, two legs, or one leg and one arm) while remaining in place
- Finger Dexterity the ability to make precisely coordinated movements of the fingers of one or both hands to grasp, manipulate, or assemble tiny objects
- Handling and Moving Objects using hands and arms to grasp, move, or assemble objects
- Use muscles to lift, push, pull, or carry heavy objects
- Use technology effectively

Cognitive Requirements:

- Oral Comprehension the ability to listen to and understand information and ideas presented through spoken words and sentences
- Oral Expression the ability to communicate information and ideas in speaking so others will understand
- Speech Clarity the ability to speak clearly so others can understand you.
- Speech Recognition the ability to identify and understand the speech of another person
- Written Comprehension the ability to read and understand information and ideas presented in writing
- Written Expression the ability to communicate information and ideas in writing so others will understand
- Demonstrate the emotional maturity and stability to approach highly stressful human situations in a calm and rational manner
- Read, speak, and write English
- Exhibit effective emotional coping skills as students deal with the challenges of adult education

Affective Requirements:

- Exhibit work habits that adhere to ethical standards of conduct as well as following applicable state and federal laws
- Demonstrate respect and engage in non-judgmental interactions with individuals regardless of lifestyle, culture, race, socioeconomic class, and abilities
- Work effectively in a group setting

Sensory Requirements:

• See differences between colors, shades, and brightness

- See details of objects that are more than a few feet away
- Hear sounds and recognize the difference between them
- Focus on one source of a sound and ignore others

Critical Thinking Requirements:

- Possess the intellectual ability to use judgment and problem-solving while working with patients
- Practice active listening giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate, and not interrupting at inappropriate times
- Possess the ability to prioritize multiple tasks and make sound decisions

Sources:

- National Center for O*NET Development. 31-9092.00 Medical Assistant. O*NET OnLine. Retrieved from https://www.onetonline.org/link/summary/31-9092.00
- United States Department of Labor, Bureau of Labor Statistics. (2022).
 Occupational Requirements Survey. Retrieved from: http://www.bls.gov/ors/

CLINICAL MEDICAL ASSISTANT PROGRAM FREQUENTLY ASKED QUESTIONS

1. What is the Clinical Medical Assistant (CMA) Program?

The CMA Program is a Certificate Program designed to prepare the student for a successful medical assisting career and employment in the healthcare field, facilitate personal growth experience, and provide Associate Degree opportunities in Allied Health.

2. Who is the Director of the CMA program?

Robyn Tarpley is the Director of Health and Medical Services programs. She can answer any questions you may have at Robyn. Tarpley@pit.edu.

3. Is the CMA Program approved?

Yes. The National Healthcare Association approves the program.

4. Will criminal history prevent continuance in the program?

Yes, it will. While it depends on the specific criminal history details, medical facilities are reluctant to hire anyone with a criminal record. A healthcare career is one of the most trusted positions a person can pursue. To ensure this, healthcare facilities are very strict about whom they consider for employment.

Information provided during the admission process is used to consider eligibility to join the program. Information that is found to be a misrepresentation is grounds for dismissal from the program.

5. When do I need to submit my healthcare paperwork? What happens if I do not submit it on time?

Students who have not submitted all their required documentation by the end of their <u>second term</u> will be withdrawn from the program. To move on to an externship, students **must** fulfill this requirement.

6. How many credits is the program, and how long will it take to complete it? Will I earn a degree?

The curriculum is comprised of 27 Medical Assisting credits. The curriculum is divided into three terms of instruction for approximately 36 weeks of education. The full-time day curriculum is a nine (9) month program.

Students interested in earning an Associate Degree can apply the CMA credits to the Allied Health Associate Degree. Students can complete the CMA certificate and Associate Degree classes in approximately two years.

7. What are the roles and responsibilities of a medical assistant?

Medical assistants are often employed at doctor's offices, where they are responsible for

these healthcare activities:

Checking patients in and out upon arrival and departure
Answering phone calls and questions
Preparing patients for examination by taking medical histories and collecting vital signs
Administering injections or medications as directed by a physician
Working with electronic health records (EHR)
Collecting and preparing laboratory specimens
Performing basic laboratory tests
Instructing patients about medication and special diets
Transmitting prescription refills as directed
Drawing blood
Conducting electrocardiograms
Removing sutures and changing dressings

Medical assistants are instrumental in helping patients feel at ease in the physician's office and often explain the physician's instructions. Medical Assistants are also employed in long-term care facilities and ambulatory surgical centers.

8. What is included in my tuition?

Student tuition covers many of the expenses related to attending school. Your tuition and fees include:

- Textbooks
- Online activities for virtual learning and simulations
- CPR Training and Certification
- PIT Lab Coat
- Blood pressure cuff and stethoscope
- One certification exam

Students are responsible for purchasing their own scrubs and the cost of healthcare-based requirements, such as a titer exam.

9. Is tutoring available?

PIT is organized for student success. PIT provides peer, private, and group tutoring in our Student Resource Center. Additionally, Medical Assisting instructors are available for academic advising, tutoring, guidance, and support of students.

PIT also offers a full-service **library** providing both on-campus and virtual assistance. The librarian works directly with students to help them find research materials, verify online resources, and avoid plagiarism.

10. Will I receive a certification immediately upon completion of the CMA program?

No. Graduation from the CMA program qualifies you to sit for the certification exam through the National Healthcareer Associate (NHA). Your tuition covers the cost of one certification exam if you sit for the exam within one year of completion.

If you have not taken your certification exam within five (5) years of completing the program, you will no longer be eligible to sit for the certification exam through the NHA.

11. What sites are used for externship experiences?

Externship sites include doctors affiliated with Penn Medicine, Mainline Health, Crozier Chester Hospital, and many private practice facilities. Clinical sites are not limited to Delaware County and may be out of state.

12. Can I request a specific medical office for my externship?

The program director and the faculty decide on clinical site placement. Requests for clinical site placement are not guaranteed.

13. Is transportation provided to and from the clinical sites?

Students are responsible for their own transportation.

14. What type of patients do students care for during externship experiences? Each student will be assigned to (and expected to) care for men, women, and children with various health problems. Students are not permitted to refuse a patient care

assignment.

15. What resources are available to help fund my education?

Financial aid is available for those students who qualify through federal, state, institutional, and special programs. Student loans are available. Some employers offer tuition forgiveness (repay outstanding loans for education) programs in exchange for employment.

There are also professional and community organizations that provide scholarships to students. For further information on federal, state, or college aid, go to www.fasfa.gov.

P. I. T. Students who need assistance should contact their Financial Aid Office representatives to help them apply for financial aid. Please refer to the scholarships page on the P.I.T website for more information about applying for a certificate scholarship.

Clinical Medical Assistant Program Health and Immunization Record

Please take to your healthcare provider to complete the following:

Name (PRINT)	Date of Birth
Part A. Provide a copy of your immunization records or positive titer results (within the last five years) for the following:	If the titer is non-immune/non- reactive, please note the date of vaccine administration.
Rubeola titer results (attach a copy of titer results)	Date of rubeola vaccine, if necessary
Results: non-immune/non-reactive	
2. Rubella titer results (attach a copy of titer results)	Date of rubella vaccine, if necessary
Results: non-immune/non-reactive	
Varicella titer results (attach a copy of titer results)	Date of varicella vaccine, if necessary
Results: non-immune/non-reactive	
4. Mump titer results (attach a copy of titer results)	Date of mump vaccine, if necessary
Results: non-immune/non-reactive	
Part B. Vaccinations	1
Tetanus/Diphtheria vaccine within the last ten years? If yes, date If no needs b	Yes No No ooster, date administered.
Influenza vaccine within the last 12 months? Yes	O No O
If yes, date If no needs	vaccine, date administered.
Covid vaccine within the last 12 months? Yes	O No O
If yes, date first vaccine, 2 nd vaccine If no, ne	eds vaccine, dates administered.
If yes, date If no needs b Influenza vaccine within the last 12 months? Yes If yes, date If no needs Covid vaccine within the last 12 months? Yes	No N

Hepatitis B vaccine* (must begin vaccination series before the start of the program) Dosage Date **Administered By** Administered Dose 1 Dose 2 Dose 3 If you have had the series but do not have documentation, you will need a Hepatitis B titer: Results immune non-immune/non-reactive Attach a copy of the result and, if non-immune/non-reactive, the date of the Hepatitis B vaccine Part C. Tuberculosis screening 1. Tuberculin skin test (Mantoux), 2 step PPD unless have had a 2 step done within the last year, then 1 step is acceptable. A. Administered on _____ Date read _____ Results negative positive B. Administered on Date read Results negative positive 2. Or if not a candidate for tuberculin skin test (please circle) QuantiFERON Results negative positive If positive, the student must have a chest x-ray (please circle). Attach a copy of the result. Results Chest x-ray normal abnormal Attach a copy of the chest x-ray report. Part D. Results of the physical exam. Health Care Provider, please check one of the following statements. Thank you. There were no findings or health conditions indicative of limitations in physical activity, cognitive function, or ability to perform the tasks required of a student in a Clinical Medical Assistant Program. There are findings or health conditions* that require special accommodations or may indicate limitations in physical activities, cognitive function, and/or ability to perform the tasks required of a student in a Clinical Medical Assistant Program. Attach a list of those findings or health conditions. PRINT Name of Health Care Provider____ Phone number:

Signature of Health Care Provider: _____

Return the completed form to the student or mail or fax it directly:
Pennsylvania Institute of Technology - Clinical Medical Assistant Program 800 Manchester Avenue
Media, PA 19063-4098
(610) 892-1500
(610) 892-1569 FAX

PENNSYLVANIA INSTITUTE OF TECHNOLOGY CLINICAL MEDICAL ASSISTING PROGRAM ADMISSION REQUIREMENTS DECLARATION

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